

## **COLONIAL HOMESTAY**

### **Cancellation Policy**

Our normal policy is to take Credit Card details as a guarantee of your booking and these details will not be processed until your date of stay at which time we will manually process your card.

Details required are:

Card number
Type of card (Visa, Mastercard)
Expiry date
Name on card

If you do have to cancel your reservation, there will be no cancellation fee if this is done at least 48 hours before your date of arrival.

If within 48 hours, there will be no fee charged if we are able to resell the room.

If we cannot resell the room there will be a charge of one night's accommodation only as a cancellation charge.

Our check-in time is between 2p.m. and 5p.m.  
For check-in outside these times, please phone us in advance: (07) 864 7743  
or email us on [colonialhomestay@paradise.net.nz](mailto:colonialhomestay@paradise.net.nz)

Our normal check-out time is by 11a.m.  
Occasionally we are able to vary this but only if reservations permit.

Bob & Jenny Geddes  
Colonial Homestay  
202 Paku Drive,  
Tairua, N.Z.